

International training programmes



VCS Denmark
PRACTICAL WATER KNOWLEDGE



Tailor-made training programmes

VCS Denmark offers a wide range of training programmes in water and wastewater management – tailor-made to fit the specific interests of each client.

VCS Denmark (formerly Odense Water Ltd.) is the third largest water and wastewater company in Denmark. We operate 6 waterworks, 3 wastewater treatment plants and 2400 km of water and wastewater pipeline network.

Our staff of 170 professionally skilled employees forms the core of our operations. Through their daily work, our employees have developed an in-depth theoretical understanding of and hands-on experience with all aspects of water and wastewater management. We call it practical water knowledge.

We share our knowledge through our consultancy services and through customized training programmes that match the specific needs of each client.

Over the years, we have run many training programmes for international clients. We have offered professional sparing, seminars and lectures, as well as hands-on learning for operating staff. We are also an experienced sub-supplier of courses for large projects which are carried out by other consulting companies or contractors.





Cases

Capacity building in Sri Lanka

The Sri Lanka case is just one example of our many international training programmes.

Topics included capacity building, operation of waterworks and wastewater treatment plants, laying and welding of pipes, no-dig rehabilitation methods, and customer service.

The programme consisted of a 3-week series of training seminars in Denmark for water supply and wastewater technicians, followed by a 2-week refresher course in Sri Lanka. The refresher course was supplemented by on site courses in CCTV inspection, flushing of sewers, and issues related to the work environment.

Organizational optimization in Lithuania

Another of our recent projects took place in Lithuania. The project was funded by the European Structural Funds, and consisted of two 1-week training sessions for a local water company.

The training programme included technical topics as well as various organizational topics, such as financial management and customer relations.

The purpose of the training programme was to improve staff qualifications and the efficiency of work, as well as to improve the company's quality of service and its ability to adapt to market change – overall organizational optimization, in other words.

NRW reduction and energy optimization in Malaysia

The Malaysia case is an example of an international project funded by the Danish government through the Partner Facility Programme (PFP).

The 2-year project focused on NRW reduction, energy optimization and customer relations, and included several training sessions in Denmark as well as technical assistance on site in Malaysia. It also included an on site training seminar in welding of PE pipes.

The project resulted in a business cooperation agreement between VCS Denmark and the local Malaysian utility company, Taliworks.



Certifications

- ISO 9001 (Quality)
- ISO 14001 (Environment)
- ISO 22000 (Water Quality)
- OHSAS 18001 (Occupational Health and Safety)

Topics

VCS Denmark offers training programmes in a wide range of topics within water and wastewater management.

We work closely together with our clients when putting together a training programme, in order to ensure that it matches the individual client's specific needs. Our teaching methods include theory, hands-on training, workshops and study visits.

Examples of topics included in our training programmes:

- NRW reduction
- Energy optimization
- Production and distribution of drinking water
- Removal and treatment of wastewater and storm water
- SCADA systems (water and wastewater)
- Capacity building
- Environmental and quality management
- Organisational development
- Customer relations and marketing
- Financial management



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